



# Lg energy storage agent

What is LG Energy Solution?

LG Energy Solution provides the most optimal energy solution for the users using our state-of-the-art energy storage system with a long lifespan and a top-notch quality. When used in conjunction with solar panel installations at home, ESS stores electricity produced by solar panels during daytime to be used at nighttime.

Why should you choose LG Energy Storage Systems?

LG is proud to lead the charge toward a greener future with stylish and dependable electrification solutions. With our all-in-one Energy Storage Systems, we're committed to providing more reliable, renewable energy to power your home when you need it and peace of mind when you don't. Home is where the 'smart' is.

How do I contact LG Energy Solution?

Contact LG Energy Solution if you need assistance by phone at 888-737-8104 from 9 a.m. to 5 p.m. ET Monday through Friday, or by email at RESUService@lgensol.com. The ESS Home Battery's unique serial number, which is located behind the access door at the bottom right of the unit, will determine if that battery is affected.

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Also, power plants can store and manage irregularly produced renewable energy, such as solar, wind, and hydroelectric power, which increases the efficiency of their use. LG Energy Solution provides the most optimal energy solution for the users using our state-of-the-art energy storage system with a long lifespan and a top-notch quality.

Is LG Energy Solution replacing ESS home batteries free of charge?

LG Energy Solution is replacing affected ESS Home Batteries free of charge as replacement units become available. LG Energy Solution, its distributors, and its installers are attempting to contact owners directly, but consumers with recalled batteries may also contact LG Energy Solution to schedule a free replacement.

Is LG energy solution causing property damage?

LG Energy Solution has received reports of thermal events in the United States causing property damage and one injury. LG Energy Solution is undertaking this voluntary action as part of its commitment to product safety and customer service.



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Contact us for free full report

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